

PREVENTATIVE MAINTENANCE FOR YOUR MACHINE



BENEFITS OF RHIMA

PREVENTATIVE MAINTENANCE

- Savings on electricity costs
- Savings on total maintenance costs
- Water savings
- Lower detergent usage
- Prolongs the life span of the equipment
- Insurance against unexpected major repairs
- Elimination of unplanned costs and stoppages

For your peace of mind, Rhima will service and maintain your washing equipment at its optimum performance level, reducing the risk of an expensive breakdown.



Does my machine need regular service and maintenance?

Yes, even your Rhima dishwasher needs maintenance. You can extend the useful life of your machine by using quality original spare parts and by having the equipment regularly checked. Preventative maintenance and safety inspection service are additional safeguards to maintain the highest level of reliability.

What's covered under the warranty of my machine?

Rhima stands behind the products it sells and will repair or replace any part, which in Rhima's sole judgement is defective in material and/or workmanship. Of course conditions apply, so please refer to our general terms and conditions of sale on our website www.rhima.com.au.



Does my machine comply with HACCP guidelines?

Our experienced technicians can check whether it complies. Rhima has developed a unique monitoring program that takes safety, hygiene and operational conditions into account.



Why should I use Rhima detergents?

Rhima detergents are subject to on-going quality control to optimise results. The inconsistent high quality is specially formulated for use in Rhima washing equipment. Another advantage is that you earn rewards that can be used towards future purchases of goods and services.

Rhima specialises in one area - washing equipment.

"We are adamant that our equipment should never feel alone, especially after the warranty period has expired."

Why Rhima?

- Reliability
- Fully qualified technicians working 24/7
- On-going factory training
- Best value
- Responsive customer care
- Emphasis on environmental concerns & safety
- Vehicles all GPS navigated
- Speedy parts delivery
- Full product & liability insurance
- Long established business



MAINTENANCE OPTIONS FOR YOUR MACHINE

For Single Tank Washers

Option 1

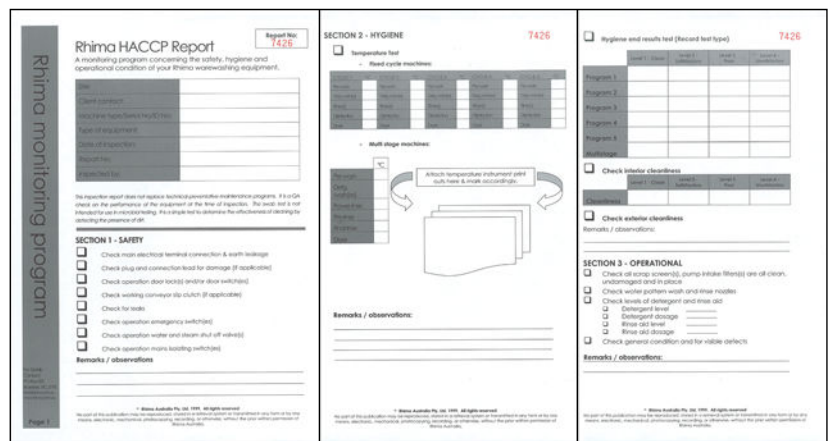
- Clean all jets
- Calibrate chemicals if Rhima supplied
- Clean interior & exterior of machine
- Check all seals & hoses
- Electrical safety test
- General operational check
- Submit report of major work to be carried out

Duration approx 1 hour. (During Business hours only)
Total cost \$290* ex GST & parts

Option 2

- As per Option 1 above, &
- HACCP verification program with detailed report

Duration approx 1.5 hours. Business hours only
Total cost \$580* ex GST & parts



Rhima HACCP Report
A monitoring program concerning the safety, hygiene and operational condition of your rhima warewashing equipment.

SECTION 1 - SAFETY

- ☐ Check main electrical terminal connection & earth leakage
- ☐ Check plug and connection lead for damage (if applicable)
- ☐ Check operator door safety (extra door switches)
- ☐ Check washing conveyor stop button (if applicable)
- ☐ Check for leaks
- ☐ Check operation emergency switch(es)
- ☐ Check operation water and steam shut off valve(s)
- ☐ Check operator mains loading switch(es)

Remarks / observations:

SECTION 2 - HYGIENE

☐ Temperature test

☐ Fixed cycle machines:

Machine	Temp	Time	Temp	Time	Temp	Time
1						
2						
3						
4						
5						

☐ Multi stage machines:

Attach temperature instrument with high level & mark accordingly.

Remarks / observations:

SECTION 3 - OPERATIONAL

- ☐ Check all scrap screens, pump intake filter(s) are off clean, undamaged and in place
- ☐ Check water gaskets wash and rinse nozzles
- ☐ Check levels of detergent and rinse aid
- ☐ Detergent level
- ☐ Rinse aid level
- ☐ Rinse aid dosage
- ☐ Check general condition and for visible defects

Remarks / observations:

A detailed 3 page report (Picture d)

***Service work must be pre-paid before work commences**